CONSUMER & MARKET INSIGHTS



CHILD-RESISTANT CLOSURES

TricorBraun's Design & Engineering team continues to build our research library by proactively conducting consumer research. In partnership with NSM Research, we recently asked consumers to evaluate current child-resistant closures (CRC).

What / When / Who / Where

Qualitative focus groups were conducted at our Design & Engineering facility in April with women between the ages of 30-60 years old, with children, and who were active OTC and nutraceutical users.

Objectives

Evaluate consumer appreciation and preferences for various child-resistant closures (CRC) as well as packer designs. Identify development opportunities for next generation CRC solutions as well as packaging (packers).

Methodology

Closure Introduction and Ranking: Individual activity

Open-Ended Questions: Moderator-led group discussion to gain insight into rankings and preferences

Alternative Bottle Solutions: Round, oblong, square

Word Prompts: Consumers were given 20 different adjectives, both positive/negative, and were asked to place the adjective next to the product they felt it best described.

Next Generation Bottle Designs



Commercially Available Products Tested

Push & Turn



Push & Turn (Bi-Injected)





Squeeze & Turn











CONSUMER & MARKET INSIGHTS



CHILD-RESISTANT CLOSURES

Top Word Associations



Design C

- 1. Traditional
- 2. Outdated
- 3. Boring



Design L

- 1. Modern
- 2. Functional



Design C

- 1. Unnecessary
- 2. Frustrating
- 3. Clunky



Design C

- 1. User-friendly
- 2. Modern
- 3. Innovative



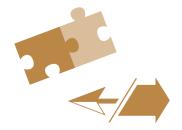
CRC vs Senior-friendly

Consumers generally perceived "seniorfriendly" closures as less child-resistant



Visual / Audible Cues

Consumers want sealing assurance



Bi-Injected Preference / Traditional vs Modern Closure

Consumers seek functionality and shelf impact



Packer Innovation

Square packers provided more perceived branding billboard than round packers (on-shelf differentiation)

HOW WILL YOU EVOLVE YOUR PRODUCT OFFERING?

Consumers told us how marketers can win with them















