# CONSUMER & MARKET INSIGHTS

### LINERS

TricorBraun's Design & Engineering team, in partnership with NSM research, has launched a series of monthly in-house consumer focus groups. The goal of this research is to provide our designers with insight into consumer acceptance of and preference for certain packaging innovations.

## What / When / Who / Where

Qualitative focus groups were conducted at our Design & Engineering facility with women between the ages of 25-55 years old.

## Methodology

**Open-ended Questions:** General product perception (likes/dislikes), overall preference.

**Word Prompts:** Consumers were given 20 different adjectives, both positive/negative, and were asked to place the adjective next to the product they felt it best described.



PRODUCTS TESTED		KEY INSIGHTS	PRODUCTS TESTED		KEY INSIGHTS
	None	<ul><li>Messy</li><li>Unsafe</li><li>Cheap</li></ul>	Luxeseal	Embossed/ Printed	<ul> <li>Premium</li> <li>Brand name</li> <li>Promotions/social links</li> <li>Needs alignment</li> </ul>
	Plain	<ul><li>+ Safe</li><li>+ Not tampered</li><li>+ Hygienic</li></ul>	Suff Suff Suff Suff	SniffSeal	<ul> <li>Not tampered</li> <li>Try it before you buy it</li> <li>Fewer retailer returns</li> </ul>

## Key Takeaways

- The inclusion of any type of lining solution helps enhance the consumer's perception of the product.
  - Improved tamper resistance
  - Improved hygiene
  - More premium
- Liner innovations, such as embossed or embossed and printed, help to improve not only the brand perception, but also the perception of the quality of the product inside.
- SniffSeal technology allows consumers to "try it before you buy it" with fragranced products and potentially reduces retail returns.